

Electrode Warranty

MANTECH warranty covers failures due to manufacturers' workmanship or material defect from the date of purchase by the user. MANTECH reserves the right to ask for proof of defect such as photos or reported results. Proof of purchase such as the original invoice or packing slip may also be requested. Warranty is void if product has been altered, abused, misused, repairs attempted by unauthorized persons, or damages occurred in transit.

pH electrodes, ORP electrodes and electrode accessories are warranted to be free from defects in material and workmanship for a period of nine (9) months from the date of shipment from MANTECH provided when used under normal conditions and in accordance with the operational limitations and maintenance procedures in the instructions and when not having been subjected to accident, alteration, misuse or abuse.

Ion-Selective Electrodes are warranted to be free from defects in material and workmanship for a period of six (6) months from the date of shipment from MANTECH.

Electrodes that have been received broken or cracked must be reported within 90 days of the product shipment in order to be considered for replacement.

Please follow the manual for troubleshooting and cleaning instructions if no physical damage is present. If poor results still occur please contact our technical support team at support@mantech-inc.com for additional troubleshooting advice or return instructions. Do not return any products without an RMA number.